



Dr. Pamela K. Shay's (2014) current roles include serving as the Provost and Senior Vice President of Academic, Athletic, and Student Affairs at Urbana University where she is responsible for the day to day direction of the university. Additionally, at Franklin University, she serves as the Vice President of Accreditation & Institutional Effectiveness, and leads the institution's state, regional, international, and discipline-specific accreditation and authorization activities to focus attention on assuring institutional effectiveness. Dr. Shay earned her Doctorate in Business Administration from the University of Sarasota/Argosy University with an emphasis in both strategic management and marketing. Her zeal for applying educational theory to practical work experiences has served her well in her almost-30-years in higher education. She has always been business minded and this led her to develop academic programs specific to the needs of adult learners and to establish a non-profit incubator to provide a central location for several community service agencies and organizations. Most recently, she was awarded the Frank V. Mastrianna Education Leader of the Year Award at the 2014 International Assembly for Collegiate Business Education Conference. This award honors leaders within the higher education realm who have made significant contributions to higher education, their communities, and the International Assembly for Collegiate Business Education.